

Category E1 – Accredited Certifier
Swimming Pool Certification Training Course

Learner Handbook



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22/07/2016

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Our Guarantee to our Learners

Building UpSkills (BUS) is committed to you and are here to support you during your studies with us.

All participants in Building UpSkills courses and programs have the right to:

- be treated with respect and dignity
- a safe learning environment free from danger, abuse or harassment
- excellent services by skilled trainers and assessors
- provide feedback and or complaints/appeals regarding service provided, training, assessment
- be alerted to and be provided details regarding the complaints/appeals process
- have access to your own records on request, by contacting BUS.

National Vocational Education and Training Regulator Act 2011

The National Vocational Education and Training Regulator Act 2011 and the VET Quality Framework provide a legislative foundation for flexible high quality training.

The vocational education and training (VET) Quality Framework is aimed at achieving greater national consistency in the way RTOs are registered and monitored and in how standards in the vocational education and training (VET) sector are enforced.

The VET Quality Framework comprises:

- the *Standards for Registered Training Organisations (RTOs) 2015*
- the Fit and Proper Person Requirements

- the Financial Viability Risk Assessment Requirements
- the Data Provision Requirements, and
- The Australian Qualifications Framework.

Does this apply to this course?

No, please note the Category E1 Accredited Certifier Swimming Pool Certification is not classified as a qualification and does not result in an award under the Australian Quality Training Framework structure nor does duplicate, it by title or coverage, the outcomes of an endorsed training package qualification.

It is not a sub-set of a single training package qualification that could be recognised through one or more statements of attainment or skill set.

It does not include units of competency additional to those in a training package qualification that could be recognised through statements of attainment in addition to the qualification.

It does not comprise modules that duplicate the units of competency of a training package qualification.

Licensing and Regulatory Requirements

The course meets an identified industry and community need and provides information needed to apply for accreditation in Category E1-Avcredited Certifier-Swimming Pool certification (E1 Certifier). The course will provide part of the

evidence required to apply to the NSW Building Professionals Board for a certificate of accreditation as a NSW Category E1 Certifier. **This is not nationally recognised training.**

Please see the **Course Criteria** set by the Building Professionals Board located on our website for more information.

Access & Equity

BUS is committed to ensuring that we offer training opportunities to all people on an equal and fair basis.

All learners will have equal access to our training programs/courses regardless of their gender, culture, linguistic background, race, socio-economic background; disability, age, marital status, pregnancy, sexual orientation or carer's responsibilities etc.

Individual differences and cultural diversity is welcomed, respected and value.

Anti-Discrimination, Harassment & Bullying

Building UpSkills is committed to the provision of a training facility that is free from harassment, discrimination and bullying. We believe it is a fundamental right of all learners to be able to engage in a learning community that is free from free from any forms of harassment. It is expected that all learners and everyone behave according to this ideal, failure to do so may result in disciplinary action including termination of enrolment.

Flexible Learning & Assessment Procedures

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BUS will ensure that:

- Technical support is available to all currently enrolled learners
- Learners have access to qualified trainers and assessors
- Training and assessment will meet nationally set standards and be relevant to industry.

Learner Support and Reasonable adjustment

Building UpSkills will provide as much support as required to help learners attempt their course.

If you have additional needs, experience any issues or are from a Non English Speaking Background (and think this may impact on your ability to progress and complete your course) that require support please contact BUS and discuss with a trainer. We may be able to work out ways to support your individual needs. BUS also collects information upon enrolment that is read by BUS staff and if BUS feels you may require support you will be contacted regarding this.

Reasonable adjustment of learner resources and or assessment tasks/items may also be negotiated where appropriate.

We have a self-assessment process regarding learner support in place that you should complete to help you work out if you require support. This is available for you to access on our website.

Learner educational support will be provided by BUS where possible. Technical Support will be offered through BUS.

In some instances support service may be through referral to external services, this may attract extra costs to learners set by the individual external support agencies/services.

** LLN Support Services that may be accessed by BUS or suggested to learners include:*

LLN Practitioners/Specialist

Irena Morgan director of MW Training Consultants

www.mwtrain.com.au

admin@mwtrain.com.au

Mitch Cleary director of Precision Consultancy

www.precisionconsultancy.com.au

Mitch@precisionconsultancy.com.au

Adult Migrant English program

<http://industry.gov.au/skills/LiteracyAndNumeracy/AdultMigrantEnglishProgram/Pages/default.aspx>

Workplace English training with government funding

<http://ames.edu.au/courses/workplace-training>

<http://www.readingwritinghotline.edu.au/>

<http://speldnsw.org.au/what-we-do/>

<http://www.innovation.gov.au/SKILLS/LITERACYANDNUMERACY/SEE/Pages/default.aspx>

Well program

<http://www.innovation.gov.au/Skills/LiteracyAndNumeracy/WorkplaceEnglishLanguageAndLiteracy/Pages/default.aspx>

<http://www.cpsisc.com.au/resource-centre/rtos/tar-resources/wellpd/wellpdcontents>

Feedback/Evaluation Forms

Building UpSkills actively seeks your feedback and undertakes evaluations of all courses to achieve continuous improvement. You can provide feedback to us at any stage throughout your enrolment by contacting us directly by email or phone or through the contact us function on the website.

During your practical assessment you will be provided with a feedback form and requested to fill this in on the day.

Should you have a complaint or appeal please see the section titled Complaints & Appeals in this handbook and information on the BUS website, including a form you may use.

Work Health Safety (WHS) Policy

BUS is committed to providing a safe and healthy environment for learners, staff and visitors. Information pertaining to helping to achieve and maintain a safe environment will be provided should the need arise e.g. you are required to attend face to face

workshops, practical assessment etc. Any WHS requirements will be discussed with you prior to and at the beginning of any practical or face to face sessions. Ensure you are ready for practical assessment by having any required Personal Protective Equipment (PPE).

Further details will be provided to you in the learner assessment guides and or your unit/workbooks.

Duty of Care (Learners)

BUS is committed to ensuring:

- All health and safety rules are adhered to at all times
- Facilities and equipment that are used or may be used by learners are in good condition and working order
- Information on relevant WHS issues is included in training courses
- Where applicable, the environment meets legal and community standards of acceptance, especially in regard to noise control, smoke-free environment and cleanliness
- That learners will take reasonable care of the health & safety of others and will be reminded of this at the beginning of being onsite

Code of Practice (Training Services)

BUS is committed to abide by a Code of Practice developed to ensure fair dealing in all our undertakings.

- Training Standards

- Marketing
- Confidentiality
- Recruitment
- Client Information
- Fee Structure
- Complaints and Appeals
- Guarantee
- Corporate Policy

Training Standards

Building UpSkills policies and management practices will maintain high professional standards in the marketing and delivery of vocational education and training. These policies and practices will at all times safeguard the interest and welfare of our clients.

Building UpSkills will maintain a learning environment that is conducive to the success of our participants. We will only deliver training that we can support with the required human and physical resources. We will provide adequate facilities for staff and clients and use appropriate methods and materials for optimal program outcomes.

Marketing

Building UpSkills will market its training programs with integrity, accuracy and professionalism.

Marketing will be transparent, honest and factual and accurately represent the services provided.

If you feel you have been misled, please see the complaints and appeals information.

Rights & Obligations

We incorporate best practice adult learning principles that are based on the learner sharing the responsibility for their learning.

As such learners are encouraged to take responsibility for their own development and to be active in the learning and assessment process, we are here for support, if you are unsure at any time please contact us.

Adult learners are expected to:

- Actively, undertaking all training activities and tasks as outlined by your trainer in line with time frames suggested where applicable
- Be aware of and comply with, regulations, policies and procedures of Building UpSkills, and your employer where applicable
- Be honest in your work by not including not cheating, plagiarising falsifying or participating in collusion or conducting yourself in any way that injures others or yourself impedes your studies, please note this may result in disciplinary action and or removal from course and forfeiting of fees
- Keeping track of your progress and contacting BUS for support as required or if you need help

- Recognition of the intellectual property rights over the work that others produce individually or in partnership with you
- Provide feedback to BUS to help with our continuous improvement
- Agreement to resolve disputes, appeals, grievances and complaints honestly and openly by participating in appeals, and complaints procedures
- Use any resource or product provided to you in the conditions and manner it was designed to be used
- Respect for other learners' and staff members' right to privacy and confidentiality
- Responding to all communication received from any Building UpSkills staff promptly
- Demonstrating a commitment to the course or qualification outcomes during and after the course
- Developing your skills through practice or practical application where possible
- Notifying the BUS within 7 working days of any changes to your address or contact details

Complaints & Appeals

BUS will record acknowledge and deal with complaints and appeals fairly, efficiently, and effectively.

How to make a complaint or appeal

1. Initially a complaint/appeal should be discussed informally with the applicable BUS employee.

2. If the complaint/appeal is not able to be resolved informally, the learner may choose submit a formal complaint/appeal to the State Manager, in which case written acknowledgment will be made within 48 business hours.
3. The complaint/appeal is recorded and a BUS employee will make contact within 10 working days to arrange a meeting, this could be a phone conference/Skype meeting.
4. The meeting will take place to negotiate between involved parties a mutually agreeable resolution. Appealed assessments will be re-assessed by an alternative trainer/assessor.
5. Formal documentation regarding the outcome and resolution will be forwarded to all parties and outcome/resolution actions will be immediately implemented.
6. In the instance where a learner is not satisfied with the outcome/resolution an external body where the matter can be dealt with independently will be suggested as outlined in the implementation above

Appealing an assessment decision

An application for appeal will be considered in the following circumstances:

- Learner claims disadvantage because assessment requirements specified by the trainer were unreasonably or prejudicially applied to individual learner
- Learner considers a clerical or administrative error has occurred in the documentation of the assessment outcome
- Learner claims a discrepancy has occurred between the practical observation and the formal assessment.

If the appeal for re-assessment is proven, BUS will appoint an alternative assessor who conducts a re-assessment of the learner mutually negotiated time.

External Appeals

Where no mutually acceptable resolution can be found, you may wish to have the matter dealt with through an external resolution process facilitated by the relevant agency e.g. external Trainer Assessor, or it could include independent commercial mediators such as Leadr and InterMEDIATE. Leadr can be contacted via www.leadr.com.au, Intermediate can be contact via www.intermediate.com.au.

Complaints about BUS

Training Quality Complaints

- New South Wales: www.ombo.nsw.gov.au

Training Fees Complaints

- New South Wales: www.fairtrading.nsw.gov.au

A written record of all complaints handled under this procedure and their outcomes will be maintained for a period of five years. These records will remain with the learners file and cannot be accessed without a written request to the State Manager BUS.

Privacy Policy

Building UpSkills abides by the Privacy Act 1988 including the Australian Privacy Principles, and the Privacy Regulations 2014. Building UpSkills only collects information that relates to a learner's training and takes all reasonable steps to protect personal information from misuse, loss, unauthorised access, modification or disclosure including restricted access to electronic files, secure storage of paper files and back up of data.

Building UpSkills is required to be audited by ASQA in order to maintain registration and learners' files may be accessed by their representatives. We will only disclose information about clients to others, where required to by law. In this instance, this course is not subject to ASQA audit.

Personal Information

Information held by Building UpSkills about learners could include:

- Learner name
- Current & previous address
- Telephone numbers
- Email address
- Driver's license number
- Bank account details
- Passport number
- Assessment results

- Counselling or intervention strategies Interim transcripts
- File notes
- Enrolment and AVETMIS details
- Documents such as statutory declarations and certified copies of identification
- Learner feedback and or complaints/appeals

Building UpSkills takes all reasonable steps to ensure that information we hold, use and where appropriate disclose to others about learners, is correct and current.

Learner Access to Training Records

Learners can access their training records by contacting BUS. Contact details are provided at the end of this handbook.

Records Maintenance

BUS will ensure commitment to secure and effective document/record/data control. This procedure outlines the management of both electronic and paper records and information.

Building UpSkills will maintain effective, accurate, relevant records and reporting systems. Records maintenance is the responsibility of the State Manager BUS.

Building UpSkills will abide by the Australian Privacy Principles (2014).

Learner information is not disclosed to anyone outside Building UpSkills without the learner's consent. Learner records are confidential and available to the learner only on request.

Building UpSkills keeps all records of learners' results for 30 years in electronic format.

Training Records

ERecords are kept securely on the BUS network (backed up daily) and in the BUS Office. These are kept for at least 5 years from the date of course completion and may include but are not limited to:

- Maintain registers of all statements of attainments issued
- Retain records of statements of attainment issued for a period of 30 years; and
- Provide reports of its records of statements of attainment issued to its VET
- Securely retain completed student assessments items for each student for a period of 6 months from the date judgment of competence was made for the student.
- Other records may be retained securely if required to do so e.g. where training and assessment is conducted under a government funded agreement or contract.

Information may be gathered automatically (generated online) and or manually.

This information, where required is entered into a learner management system which is Australian Vocational Education and Training Management Information Statistical Standard (AVETMISS) compliant software.

Information is also available through having a USI, see the [USI website](#) for more information.

Archiving Files

Hard copy files are archived alphabetically for a period of 5 years. After 5 years they are destroyed by shredding and disposed of in an appropriate manner.

Fee Structure

Information on fees is available through our website and below.

This information includes:

- Course fees plus any other additional costs
- Payment terms, including the timing and amount of fees to be paid

Building UpSkills will safeguard participant fees and has a refund policy that is fair and equitable.

Fees are payable upon commencement of the online portion of the assessment for each course being undertaken. Payment can be made by credit card.

Course Fees

The following prices are Building UpSkills standard prices per learner, for a maximum of 6 months enrolment period:

Category E1 Accredited Certifier Swimming Pool Certification

\$2200.00 plus GST

Refund Policy

We will provide a partial refund of your payment if you make a reasonable case that we have misrepresented the course or qualification. Please take into account all information provided on our website, including the FAQ, course information resources, instructions and Learner Handbook/Assessment guides when considering this.

Generally such a refund under the above circumstances will also require the cancellation of any certificates or qualifications, cards, or similar documents issued by external bodies e.g. Building Professionals Board, which must be returned to BUS prior to the issue of a refund.

Details about the accreditation and recognition of all of our qualifications are listed on our website on the course's information page as well as in the FAQ. Please note that the Category E1 Accredited Certifier Swimming Pool Certification is not Nationally Accredited training, rather it is a course designed to help meet the requirements of applying to the NSW Building Professionals Board (BPB) for Certification as a Category E1 certifier. Further and or prior qualifications and experience and or training are necessary to obtain this. Please note that anyone is able to complete the E1 Training, however as stated on the BPB website : Anyone can attend the training approved by

the Board, but if you wish to gain accreditation in Category E1 you must also ensure you meet the eligibility criteria. By signing this declaration you, the learner are agreeing that you understand this. Contact the BPB for more information.

If there has been any overpayment the learner will be refunded 100% of the amount that has been overcharged immediately. Should BUS close or cease to trade during your enrolment period, you will be refunded 100% of your enrolment fees.

Certificate or Statement of Attainment Replacement Process

If you have misplaced your Certificate or Statement of Attainment from a Building UpSkills course please contact us to request we send you a copy, a fee for replacement will be charged.

After verifying your identity, within 7 days, Building UpSkills will either:

- a) Issue a replacement Certificate or Statement of Attainment
- b) Contact you explaining why we cannot reissue your qualification and what your options are.

Non-Delivery

Certification is posted to the shipping address you specify when making payment. If it does not arrive within 30 business days of you completing your assessment, making payment and returning your Statutory Declaration please contact us.

If the address you provided was incorrect or incomplete you will need to pay the replacement fee for new certification to be generated and mailed to you. Lost or damaged cards will require a fee for replacement.

Incorrect Information

If there is an error on your results you will need to contact us and organise replacement certification. If the error is due to incorrect information being supplied by the learner a replacement fee will need to be paid.

Enrolment & Orientation

All learners agree to the learner handbook and separate terms and conditions upon enrolment into any course offered by Building UpSkills and prior to paying any fees to Building UpSkills. Learners enrol and create their account through our website, with each learner account having a unique email address.

There are different pathways for enrolment into the Category E1 Accredited Certifier Swimming Pool Certification, to see which one is suitable for you please visit the

[BPB website](#)

The BPB website outlines the following regarding being eligible to apply for Category E1 Accredited Certifier Swimming Pool Certification:

Anyone can attend/undertake the training, however if you wish to gain accreditation in Category E1 you must also ensure you meet the eligibility criteria

To be eligible to apply for E1 accreditation, a person must have one of the following:

- *unconditional accreditation in category A4*
- *an endorsed contractor's licence issued under the Home Building Act 1989, which authorises, or includes the authority, for the holder to construct a swimming pool or structural landscaping*
- *a qualified supervisor's certificate issued under the Home Building Act 1989 which authorises, or includes the authority, for the holder to construct a swimming pool or structural landscaping*
- *two years' recent practical experience working for a local council, where they have inspected and certified swimming pools' compliance with the Swimming Pools Act 1992, the relevant Swimming Pools Regulation and Australian Standards for swimming pool safety. This experience must also include the inspection of at least 20 different pools and associated child resistant barriers for compliance with Part 2 of the Swimming Pools Act 1992.*

Applicants also need to satisfactorily complete an E1 training course (such as this one provided through BUS) before applying for accreditation through the BPB.

Details about the accreditation and recognition of all BUS qualifications are listed on our website on the course's information page as well as in the FAQ. Please note that the Category E1 Accredited Certifier Swimming Pool Certification is not Nationally Accredited training, rather it is a course designed to help meet the requirements of applying to the NSW Building Professionals Board(BPB) for Certification as a Category E1 certifier. Further and or prior qualifications and experience and or training are necessary to obtain this. Please note that anyone is able to complete the E1 Training, however as stated on the [BPB website](#) : Anyone can attend the [training approved by the Board](#), but if you wish to gain accreditation in Category E1 you must also ensure you meet the eligibility criteria. By signing the terms and conditions upon enrolment you, the learner are agreeing that you understand this. Contact the BPB for more information

Assessment Procedures

Building UpSkills complies with all training package requirements where applicable, and meets all license requirements where applicable.

Online Training & Assessment

Technical requirements:

The following materials/equipment are required to be provided by individual Learners

- Reliable internet access
- Email Address

- Log in information to access the course through buildingupskills.edu.au (log in provided by BUS upon enrolment)

- An operational computer having minimum requirements of:

Desktop browser released within the last 2 years (Win/IE11, Win/Edge, Win/Firefox, Win/Chrome, Mac/Firefox, Mac/Chrome, Mac/Safari) and

available storage space e.g. Windows 7 or 8 - 1 GB RAM (2GB recommended) - 3GB DISK - 1024 x 76

Mac - Intel processor - OS X version 10.5.8 or later - 2.5 GB DISK - 1GB RAM

The course:

The course is divided into 8 units/workbooks. For each unit/workbook you will be provided with the following:

- Unit Learner and assessment guide
- Unit Workbook/Resource

You will work through units/workbook 1-7 and complete written assessments in each unit/workbook. Please note that some aspects throughout units 1-7 will also link and be assessed practically in unit 8. Specific information about this is outlined in the learner assessment guides as well as the unit workbooks.

Once you have successfully completed Unit workbooks 1-7 you will then be prompted to complete the unit workbook for unit 8, submit written tasks for this unit for

assessment and then, once passed book in for a practical assessment to be completed at Westbank Ave Emu Plains NSW.

- The written assessment tasks are delivered and completed online through the BUS Website. Some require access to Dropbox files, the link for this is provided throughout the Learner workbooks and Learner Unit and Assessment Guides. Learners will then email or post responses to those tasks.
- The online assessment and learning resource is divided into 8 units/workbooks, and further subdivided into parts or elements for each unit/workbook
- At the beginning of each unit/workbooks the learners can read each part of the learning resource online. Alternatively request a hard copy from BUS, please note this may attract a fee.
- Once the learning material for a part have been read the learner may then progress to the assessment tasks for that section, learners may save answers before submitting them and come back to them until they submit them for marking
- Answers will be marked once the responses for the individual parts of the unit are all submitted e.g. all tasks within unit 1 part 1.1 will be marked together once submitted
- Answers will be checked for plagiarism using an online plagiarism checker such as quetext, viper or similar. See learner unit and assessment guides for more information.
- If an answer is marked as not yet competent, the learner will be provided with feedback and be able to re-submit their response. Not yet competent results

will be identified on the BUS website through the status bar and or the wording requires attention to indicate further action is required.

- If a second incorrect response is received, the learner will be contacted by the assessor for tutorial support and if required and appropriate, reasonable adjustment of assessment may be undertaken to meet the needs of individual learners for some or all questions. Alternate assessment will be negotiated with learners individually.
- The assessment tasks are asked in direct reference to the information supplied in the learning resource and relevant external links e.g. Legislation.
- The answers are similar to multiple choice, true/false, yes or no, fill-in-the-blanks, drag and drop, matching, comprehension, or similar and practical and verbal and assessment based on written questions, visual images and physically on-site at a pool determined by BUS, located in Westbank Ave Emu Plains NSW.
- The learner can return to the learner resource (online or pdf) at any time during the assessment without losing their progress during the enrolment period.
- Learners may contact a trainer at any time using the contact us function on the BUS website or by calling BUS

Verbal and Practical Assessment

- Upon successful completion of the online and written assessment tasks unit/workbooks 1-8, the learner is required to follow the instructions contained

within the learning resources in relation to arrange a practical assessment to complete the required assessments

- During the practical assessment, the assessor will identify the learner by asking for the learner's full name and date of birth, and comparing them to the enrolment details and Identification, see Unit/Workbook 8 learner and assessor guide for more information. When the assessor is comfortable that they are speaking to the correct person the practical assessment will be undertaken
- The verbal assessment is outlined in the assessment tasks located in the comprised of a series questions involving real world scenarios which are designed to test the learner's comprehension of the course material and communication skills, this will be outlined in unit 8 and it will comprise of learners undertaking a swimming pool inspection against required legislation
- The assessor will record the learners' responses, and may even record the practical assessment, as well as whether or not they have satisfied the set criteria for each question and assessment in BUS software

Completion

- The course should be able to be completed in a minimum of 28 hours dependent on experience
- Once all administrative and assessment items are completed and in order, the certification is produced and mailed to the learner within 30 business days, if the learner has met all requirements including has no outstanding financial debt to BUS and has returned all required administrative forms including the

Statutory Declaration. The learner may access records of certification issued to them by contacting BUS, we keep records of qualifications and statements of attainment that have been issued for 30 years

- To help Building UpSkills to improve and maintain the quality of training, learners will be asked to fill out a learner feedback form. This information will then be collated and used for continuous improvement purposes.

Verification Processes to Authenticate Learner Performances

Before issuing your certificate, Building UpSkills must be reasonably satisfied that you have achieved competency in expected skills and knowledge, that your identity is correct and that you have completed the assessment yourself.

Building UpSkills verifies learner identity in the following ways:

Phone

During any phone contact the trainer will ask for learner identification details including the learner's full name and date of birth among other things. These details will be compared to the already submitted enrolment details and recorded in our software.

In person

During practical assessment or workshops etc, by checking photo identification and certified documents- Statutory Declaration supplied upon enrolment (see below).

Certified Documents

Before any certificates can be issued the learner is required to provide a copy of a statutory declaration stating that they completed the assessment themselves without any help except that provided by our trainers.

The learner is also required to submit certified copies of a valid photographic identification card or three other types of ID accepted under the Financial Transaction Reports Act of 1988.

Witnesses, Statutory Declarations & Identification

Regarding the Category E1 Accredited Certifier Swimming Pool Certification learners will be required complete and return a statutory declaration form and a certified/verified copy of some identification.

A customised version of the statutory declaration form is available on our website as part of the enrolment process.

You may return this form during your practical assessment or by mailing it to our head office. Please note that delays in BUS receiving this information will result in delays of issuing your results.

To ensure your form is approved you must:

- Complete all sections
- Sign inside the area provided

- Have your signature and identification witnessed by a Justice of the peace or other authorised person see <http://jp.lawlink.nsw.gov.au/public/welcomePublic.do>
- Have another person, who witnessed you participate in the online assessment, verify that you completed the assessment yourself
- Provide the certified copy in good quality

To ensure your identification is approved you must:

Provide a certified copy of:

- Photo Identification such as: a current and valid driver's licence issued by an Australian state or territory;
- or an 18 plus card; or
- a current and valid passport; or
- school identity card;

Or, where the participant is unable to provide photographic identification, certified copies of at least three (3) other forms of identification accepted under the Financial Transaction Reports Act 1988 (Cth) as contributing to proof of identity (such as a Medicare card, birth certificate, credit card, land title record) at least one of which shall bear the current address of the participant (such as a rates notice, public utility account, or land line telephone account)

- Have the copy/s certified by a Justice of the peace or another authorised person see <http://jp.lawlink.nsw.gov.au/public/welcomePublic.do>
- Provide the certified copy in good quality

Applying for Category E1 Accredited Certifier Swimming Pool Certification Accreditation with the BPB

For information on how to apply visit the [BPB website](#)

Our Contact Details

learner@buildingupskills.edu.au

Website: www.buildingupskills.edu.au

Building UpSkills, PO Box 8468 Parramatta Westfield NSW 2150.

Phone: 1300 878 630

